



Network Membership Handbook

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Prepared for the
National Network of Libraries of Medicine-Midcontinental Region

by
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Contacting the NN/LM-MR Office

Address

National Network of Libraries of Medicine/Midcontinental Region
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University of Nebraska Medical Center
Leon S. McGoogan Library of Medicine
986706 Nebraska Medical Center
Omaha, Nebraska 68198-6706

Telephone & Fax

Toll Free: (800) 338-7657, Press 1 at the prompt
Phone: (402) 559-4326
Fax: (402) 559-5482

Web Site

<http://www.nnlm.nlm.nih.gov/mr/>

Staff Directory

Position	Name/Email	Programs & Services
Director	Nancy Woelfl, PhD nwoelfl@unmc.edu	<ul style="list-style-type: none"> • Contract • Budget • Program reports to NLM
Associate Director	Becky Satterthwaite rsattert@unmc.edu	<ul style="list-style-type: none"> • Contract • Budget • Program reports to NLM • Library Improvement Program • Accreditation assistance • Grant writing assistance • <i>NetLink</i> Quarterly Newsletter
Regional Projects Coordinator	TBA	<ul style="list-style-type: none"> • Internet Training Workshops for health and information professionals • NLM exhibiting at national health/medical meetings • Education Committee liaison
Outreach Coordinator	Molly Youngkin myoungki@unmc.edu	<ul style="list-style-type: none"> • PubMed & Internet Grateful Med • Library consultations • NLM exhibiting at national and regional health/medical meetings
Network Coordinator	TBA	<ul style="list-style-type: none"> • Internet/WWW • DOCLINE • SERHOLD • Network Membership Database • ILL Subcommittee liaison
Consumer Health Coordinator	TBA	<ul style="list-style-type: none"> • MEDLINE<i>plus</i> and other consumer health resources • PubMed & Internet Grateful Med training for the public

Position	Name/Email	Programs & Services
Accounting Technician	Dick Browning rbrownin@unmc.edu	<ul style="list-style-type: none">• Budget
Administrative Technician	Janice Denton jdenton@unmc.edu	<ul style="list-style-type: none">• DOCLINE routing table updates• Network Membership Database/DOCUSER updates• Loansome Doc referrals
Clerical Assistant II	Amy Cooley acooley@unmc.edu	<ul style="list-style-type: none">• Telephone support• Office support

Committees

Regional Advisory Committee (RAC)

The Regional Advisory Committee (RAC) is one of the primary ways for the NN/LM-MR to obtain advice on regional programs. The RAC is composed of representatives of the diverse groups that make up the Midcontinental Region Network, including health sciences librarians and health care professionals. The RAC's major responsibility is to provide advice and assistance to the NN/LM-MR staff in accomplishing program goals and objectives.

Resource Library Directors' Council (RLDC)

The RLDC is composed of the Directors (or their representatives) from the Resource Libraries in the Midcontinental Region. As the leaders in interlibrary loan, technology implementation, and service delivery, the Resource Libraries fill an important role in the overall functioning of the National Network of Libraries of Medicine. The RLDC meets annually to discuss issues of interest to Resource Libraries in the region.

ILL Subcommittee

Members of the ILL Subcommittee meet annually to discuss issues related to interlibrary loan in the Midcontinental Region, with the goal of improving resource sharing throughout the region.

Education Committee (EDCOM)

The Education Committee (EDCOM) provides input to the NN/LM-MR regarding instructional/educational needs within the Midcontinental Region.

Committee Members

The following pages list the members of each NN/LM-MR committee. Committee memberships change frequently. For the most current information, please consult the NN/LM-MR web site at <http://www.nnlm.nlm.nih.gov/mr/committees/>

RAC Members

Jim Bothmer, Director
Creighton University
Health Sciences Library
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Omaha, NE 68178
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One Children's Place
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NN/LM-MR Programs & Services

Consultations

NN/LM-MR staff are available for a variety of one-on-one consultations related to health sciences information services. Consultations are available to network members free of charge. Telephone, email and in-person assistance are available. The following are descriptions of three types of consultations available from the NN/LM-MR:

Accreditation

Assistance with the JCAHO Accreditation process, as it relates to the provision of information services, is available. Please contact the Associate Director for more information.

Library Planning

Consultations on planning a new library or making a major change to an existing library are available from the NN/LM-MR. For more information, contact the Outreach Coordinator.

Internet

Internet consultations provide one-on-one assistance in using any aspect of the Internet. Please contact the Network Coordinator for more information.

Exhibits

Exhibits concerning NLM and the NN/LM program are conducted by the NN/LM-MR staff at regional and national conferences and meetings. For information about the exhibiting program, please contact the Outreach Coordinator.

Library Improvement Project (LIP) Program

The LIP (Library Improvement Project) program helps medical libraries increase their effectiveness by introducing computerized access to information provided by the National Library of Medicine and other sources. Institutions selected for the LIP Program receive a new computer which is set up on-site, as well as training sessions provided by the NN/LM-MR. Contact the Associate Director for more information.

NN/LM-MR Publications

Fact Sheets

A variety of fact sheets describing NN/LM-MR programs and services are available. Some of these publications are on the NN/LM-MR web site, <http://www.nnlm.nlm.nih.gov/mr/>, arranged by program area. Please contact one of the NN/LM-MR coordinators for more information about the fact sheets available in a specific program area. A list of the programs and services each coordinator supports is included in the *Staff Directory* section of this manual

NetLink

NetLink is the NN/LM-MR's quarterly newsletter. It is provided free to all network members in the Midcontinental Region, as well as to other selected regional and national institutions. Articles related to NN/LM-MR and NLM products and services are included in every issue. Also included are National Online Training Center class schedules, news from the NN/LM-MR office, and informative articles written by each coordinator pertaining to their areas of expertise. The Associate Director is editor of *NetLink*. The current and some back issues of *NetLink* are available on the NN/LM-MR web site: <http://www.nnlm.nlm.nih.gov/mr/pubs/netlink/>.

Program Reports

Quarterly and annual program reports made to NLM by the NN/LM-MR staff are available on the web site: <http://www.nnlm.nlm.nih.gov/mr/pubs/reports/>.

Training Materials

NN/LM-MR's coordinators develop training materials related to the programs and services they support. Some of these materials are available on the NN/LM-MR web site, <http://www.nlm.nih.gov/mr/>, arranged by program area. For more complete information about training materials available from the NN/LM-MR, contact one of the NN/LM-MR coordinators. Please consult the *Staff Directory* section of this manual for a list the programs and services for which each coordinator is responsible.

Resource Sharing

DOCLINE[®]

The NN/LM-MR office encourages regional and national resource sharing by offering support for DOCLINE[®], the National Library of Medicine's automated interlibrary loan request and referral system. A free CD-ROM tutorial, *DOCLINE Interactive Tutorial and Reference*, is available to network members from the NN/LM-MR. Please contact the Network Coordinator with any questions about DOCLINE. DOCLINE routing table changes can be submitted to the Administrative Technician.

SERHOLD[®]

NLM's SERHOLD[®] system provides regional serials holdings information. Almost all DOCLINE participants are required to put information on their journal holdings in SERHOLD. Network members who belong to a regional consortium can contact their group's SERHOLD coordinator for information on how to add or update their SERHOLD holdings. Consortia contact information is listed in the *Regional Resources* section of this handbook. Questions concerning SERHOLD can be addressed to the Network Coordinator.

DOCUSER[®]

NLM's DOCUSER[®] database contains directory, interlibrary loan, and network membership information for over 13,000 libraries. DOCUSER can be searched free via NLM's MEDLARS[®] search system. The Network Coordinator can answer questions about using DOCUSER. Please submit requests to update your library's DOCUSER record to the Administrative Technician.

Training Programs

Computer Skills Training

Staff from the NN/LM-MR develop training programs to assist members in developing a variety of computer skills. Contact the Regional Projects Coordinator for more information.

Internet Training

The NN/LM-MR provides Internet training programs throughout the Midcontinental Region for both librarians and health care professionals. Please contact the Regional Projects Coordinator for more information about Internet training programs.

One-on-one Internet assistance is available to network members from the NN/LM-MR office. Telephone support is available concerning any aspect of using the Internet. In-person Internet consultations are also available to address problems that cannot be resolved over the telephone. For more information, please contact the Network Coordinator.

PubMed™/Internet Grateful Med™ Training

Training classes for searching PubMed and Internet Grateful Med can be arranged through the NN/LM-MR office. These classes are available for information and health care professionals throughout the region. Telephone support and training materials are also available from the NN/LM-MR for using these search systems. For more information or to request a class, please contact the Outreach Coordinator.

Regional Resources

MCMLA Email List

The Midcontinental Chapter of the Medical Library Association maintains the MCMLA-L email list. List participants discuss various topics of interest to the medical library community in this region. The NN/LM-MR frequently posts regional announcements to this list.

Subscribing to the MCMLA Email List

Address an email message to: listproc@list.kumc.edu

Leave the subject line blank

In the message area, type:

subscribe MCMLA-L <your first name> <your last name>

Posting a Message to the MCMLA Email List

Address an email message to: mcmla-l@list.kumc.edu

Add an appropriate subject to the subject line

Type and send your note as usual

Unsubscribing from the MCMLA Email List

Address an email message to: listproc@list.kumc.edu

Leave the subject line blank

In the message area, type:

signoff MCMLA-L <your first name> <your last name>

Resource Libraries & Information Referral Centers

The NN/LM has established several categories of membership, determined by the types of services that are provided by the member institution.

Primary Access Libraries (PALs)

The majority of network members are Primary Access Libraries (PALs). These institutions, which are usually located in hospitals, serve the information needs of the health professionals associated with that institution.

Information Referral Centers (IRCs)

Among the Primary Access Libraries are a special group of institutions, Information Referral Centers (IRCs), that have agreed to accept information requests from health care professionals who do not have access to a library.

Resource Libraries (RLs)

Resource Libraries (RLs), all located at large academic centers, act as the backbone for the network, providing information services not available at the local level. For example, a Resource Library will fill many of the journal article requests that cannot be filled locally.

Regional Medical Library (RML)

Each region of the National Network of Libraries of Medicine has one RML. This institution is under contract with the National Library of Medicine (NLM) to administer and coordinate services in one of the network's eight geographical regions. The NN/LM-Midcontinental Region RML is at the University of Nebraska Medical Center's McGoogan Library of Medicine. See the *Contacting the NN/LM-MR* section of this handbook for directory information.

State Lists of RLs and IRCs

The following pages list Resource Libraries and Information Referral Centers within each state. Two states, Colorado and Utah, do not currently have a resource library. For these states, only IRCs are listed.

Colorado

Information Referral Centers

AORN
Library
2170 S Parker Rd, Ste 300
Denver, CO 80231-5711
303-755-6304 x288
Contact: Sara Katsh

Colorado Mental Health Institute @ Pueblo
Professional Library
1600 W 24 St
Pueblo, CO 81003-1490
719-564-4678
Contact: Carol Ann Smith

Denver Health Medical Center
Medical Library -0266
777 Bannock St
Denver Co 80204-4507
303-436-6360
Contact: Sharry DiQuinzio

Penrose St. Francis Health Services
Webb Memorial Library
2215 N Cascade, Box 7021
Colorado Springs, CO 80933
719-776-5288
Contact: Dick Maxwell

University of Colorado
Denison Memorial Library
Health Sciences Center
4200 E. 9th Ave
Denver, CO 80252
303-315-4299
Contact: Lynne Fox

Kansas

Information Referral Centers

Overland Park Regional Medical Center
Health Sciences Resource Center
10500 Quivira Rd
Overland Park, KS 66210-5959
914-541-5563
Contact: Dick Kammer

Shawnee Mission Medical Center
Medical Library
9100 W 74 St
Shawnee Mission, KS 66201
913-676-2101
Contact: Clifford Nestell

Stormont-Vail Regional Medical Center
Stauffer Health Sciences Library
1500 SW 10 St
Topeka, KS 66604-1353
785-354-5806
Contact: Lenora Kinzie

Resource Library

University of Kansas Medical Center
Archie R. Dykes Library
2100 West 39th Ave
Kansas City, KS 66160-7180
913-588-5073
800-332-4193 (patrons in KS only)
Contact: Interlibrary Services staff

Missouri

Information Referral Centers

Saint Louis Children's Hospital
Library
One Children's Place
St. Louis, MO 63110
314-454-2768
Contact: Beth Carlin

Saint Luke's Hospital of Kansas City
Health Sciences Library
44th & Wornall
Kansas City, MO 64111
816-932-2334
Contact: Karen Wiederaenders

Southeastern Missouri Area Health
Education Center
Regional Medical Library
405 Poplar - Box 1068
Poplar Bluff, MO 63902-1068
573-785-2444
Contact: Sherri Hinrichs

Southwest Missouri State University
West Plains Garnett Library
304 Cleveland
West Plains, MO 65775
417-256-9865
Contact: Evelyn Vetter

Resource Libraries

University of Missouri-Columbia
J. Otto Lottes Health Sciences Library
Health Science Center
Columbia, MO 65212
573-882-6141
Contact: Diane Johnson

St. Louis University
Health Sciences Center Library
1401 S. Grand Blvd.
St. Louis, MO 63104
314-577-8606
Contact: Suzy Conway

Washington University School of Medicine
Bernard Becker Medical Library
660 S Euclid Ave.
St. Louis, MO 63110
314-362-4731
Contact: Linda Mercer

Nebraska

Information Referral Centers

Methodist Health System
John Moritz Library
8303 Dodge
Omaha, NE 68114
402-354-3299
Contact: Karen Mier

Regional West Medical Center
Lockwood Memorial Library
4021 Avenue B
Scottsbluff, NE 69361
308-630-1368
Contact: Michele Parks

Resource Libraries

Creighton University
Health Sciences Library
2500 California Plaza
Omaha, NE 68178
402-280-5102
Contact: Nanette Bedrosky

University of Nebraska Medical Center
McGoogan Library of Medicine
986705 Nebraska Medical Center
Omaha, NE 68198-6705
402-559-7088
Contact: Marie Reidelbach

Utah

Information Referral Centers

Logan Regional Hospital
Medical Library
1400 North 500 E
Logan, UT 84341
435-750-5315
Contact: Carol Hogan

Utah Valley Regional Medical Center
Medial Library
1034 North 500 W
Provo, UT 84603
801-357-7180
Contact: Margaret (Peggy) Gatenby

Primary Children's Medical Center
Library
100 North Medical Drive
Salt Lake City, UT 84113-1100
801-558-2432
Contact: Lynn Wilson

University of Utah
Spencer C. Eccles Health Sciences Library
Salt Lake City, UT 84112
801-581-5241
Contact: Joan Stoddart

Wyoming

Information Referral Centers

University of Wyoming
Family Practice Residency Program
Lange Memorial Library
1522 E A St
Casper, WY 82601
307-266-3076
Contact: Mary Humphrey

University of Wyoming (FPR Cheyenne)
Family Practice Residency Program Library
821 E. 18th St
Cheyenne, WY 82001-4797
307-777-7911 ext. 111
Contact: Mary Kralicek

St. John's Hospital
Library/Education Dept
625 E Broadway - Box 428
Jackson, WY 83001
307-739-7371
Contact: Doreen Ward

Resource Library

University of Wyoming
Health Sciences Information Network
(HSIN)
Room 104A - Coe Library
Box 3334
Laramie, WY 82071-3334
307-766-6537
Contact: Mary Henning

Professional Organizations & Consortia

COLORADO

Colorado Council of Medical Libraries (CCML)

<http://www.sni.net/~ccmlnet/index.html>

CCML has over 100 members throughout Colorado and Wyoming. Members work together to promote cooperation within CCML's two state area. CCML provides many benefits to members, including continuing education opportunities, a consortium listserv, and an annual membership directory. For more information, visit CCML's web site listed above.

For SERHOLD assistance, members of CCML can contact:

Sandy Arnesen, CCML SERHOLD Coordinator
Denison Memorial Library, University of Colorado, Denver, CO
Phone: 303-315-8649

KANSAS

Health Sciences Libraries Group of Greater Kansas City (HSLGGKC)

HSLGGKC is a Kansas City area group which is in the process of merging with the Kansas City Library Network (KCLN). For more information on HSLGGKC, contact:

Katie Voss, HSLGGKC President
Graceland College, Charles F. Grabske Sr Library, Independence, MO
Phone: 816-833-0524

Kansas Biomedical Librarian Network (KBLN)

KBLN is an informal group of about 40 members which meets annually. The meetings provide networking and continuing education opportunities for members. Because of the informal nature of this group, no contact information is available.

Kansas City Library Network (KCLN)

KCLN covers both Kansas City, Kansas and Kansas City, Missouri and has approximately 25 members. KCLN encourages cooperation among libraries throughout the metropolitan area in order to support health education and health welfare. KCLN membership benefits include a shared courier service, reciprocal interlibrary loan, and a union list of serials. KCLN is currently in the process of merging with the Health Sciences Libraries Group of Greater Kansas City (HSLGGKC). For more information about KCLN, contact:

Karen Wiederaenders, KCLN President
Saint Luke's Hospital, Kansas City, MO
Phone: 816-932-2334

For SERHOLD assistance, members of KCLN can contact:

Anne Palmer, KCLN SERHOLD Coordinator
Children's Mercy Hospital, Health Sciences Library, Kansas City, MO
Phone: 816-234-3801

Wichita Area Health Sciences Librarian Group

This group about 10-12 Wichita, Kansas area health sciences librarians meets to discuss interlibrary loan issues. In addition to networking opportunities, the group provides members with a union list of serials' holdings. For more information, contact:

Jane Tanner, President of Wichita Area Health Sciences Librarian Group
McKibbin Library, Wesley Medical Center, Wichita, KS
Phone: 316-688-2716

MISSOURI

St. Louis Medical Librarians Group

<http://becker.wustl.edu/slml/>

The St. Louis Medical Librarians, a group of 104 members, facilitates health care information access and delivery in the Greater St. Louis area and promotes the professional development of its members. Benefits of

membership include networking opportunities, continuing education, and resource sharing (including a union list of serials). For more information, visit the St. Louis Medical Librarians web site listed above.

See Also: Kansas City Library Network (KCLN)/Kansas

NEBRASKA

ICON

<http://www.iconlibrary.org/>

ICON has 24 institutional and 27 personal members throughout the Omaha, Nebraska metropolitan area. ICON provides information services to health sciences professionals and students affiliated with ICON member institutions. Benefits of membership include a union list of members' serials holdings, promotion of shared resource use, and continuing education opportunities. For more information about ICON, visit the ICON web site listed above.

For SERHOLD assistance, members of ICON can contact:

Karen Mier, ICON SERHOLD Coordinator
John Moritz Library, Methodist Health System, Omaha, NE
Phone: 402-354-3299

Lincoln Health Sciences Library Group (LHSLG)

The Lincoln Health Sciences Library Group has approximately 17 members in the Lincoln, Nebraska area. LHSLG's goal is to improve health sciences library services through resource sharing and professional development. Benefits of membership include free interlibrary loan, a union list of serials, and networking opportunities. LHSLG meets bimonthly except during the summer months. For more information, contact:

Tom Schmitz, LHSLG President
Lincoln Regional Center Library, Lincoln, NE
Phone: 402-479-5475
Email: LRCLib1@mail.state.ne.us

Carmen Jirovec, LHSLG Secretary
BryanLGH Medical Center West, Medical Library, Lincoln, NE
Phone: 402-481-5637

UTAH

Utah Health Sciences Library Consortium (UHSLC)

<http://medstat.med.utah.edu/uhs/c/uhs/c.html>

UHSLC members include 20 health science libraries throughout the state of Utah. UHSLC's mission is to improve health care through the development and fostering of a cooperative network of health sciences libraries in Utah. Benefits of membership include professional development activities, a union list of serials, and reciprocal interlibrary loan. For more information about UHSLC, visit the UHSLC web site listed above.

For SERHOLD assistance, members of UHSLC can contact:

Kirk Davis, UHSLC SERHOLD Coordinator
V.A. Medical Center, Library Services, Salt Lake City, UT
Phone: 801-584-1209

WYOMING

Health Sciences Information Network (HSIN)

<http://www-lib.uwyo.edu/els/hsin/hsin.htm>

HSIN is a Wyoming healthcare information service. Consumers, health care professionals and institutions in Wyoming can participate. Fees are charged for HSIN services. For more information, visit the HSIN web site listed above.

See Also: Colorado Council of Medical Libraries (CCML)/Colorado

National Network of Libraries of Medicine™

NN/LM™ Program Description

The National Network of Libraries of Medicine (NN/LM) was created to provide health care professionals, researchers, educators, and administrators in the United States with timely, convenient access to biomedical and health care information resources.

The network is administered by the National Library of Medicine (NLM) and consists of eight Regional Medical Libraries (RMLs), more than 140 Resource Libraries (primarily at medical schools), and some 4,500 Primary Access Libraries (primarily at hospitals). For more information about these membership categories, as well as a list of Midcontinental Region Resource Libraries, please see the *Resource Libraries and Information Referral Centers* page in the *Regional Resources* section of this handbook.

National Network Office

Address

National Network of Libraries of Medicine
National Library of Medicine
8600 Rockville Pike, Bldg. 38, Room B1-E03
Bethesda, Maryland 20894

Telephone & Fax

Phone: 301-496-4777
Fax: 301-480-1467

Web Site

<http://www.nlm.nih.gov/nno/>

NN/LM Web Site

<http://www.nnlm.nlm.nih.gov>

Regional Medical Libraries (RMLs)

Middle Atlantic Region

The New York Academy of Medicine
1216 Fifth Avenue
New York, New York 10029
Phone: (212) 822-7396
Fax: (212) 534-7042
URL: <http://www.nlm.nih.gov/mar/>
States Served: DE, NJ, NY, PA
National Online Training Center for all regions

Southeastern/Atlantic Region

University of Maryland at Baltimore
Health Sciences Library
601 West Lombard Street
Baltimore, Maryland 21201-1583
Phone: (410) 706-2855
Fax: (410) 706-0099
URL: <http://www.nlm.nih.gov/sea/>
States Served: AL, FL, GA, MD, MS, NC, SC, TN, VA, WV, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands

Greater Midwest Region

The University of Illinois at Chicago
Library of the Health Sciences (M/C 763)
1750 W. Polk Street
Chicago, Illinois 60612-7223
Phone: (312) 996-2464
Fax: (312) 996-2226
URL: <http://www.nlm.nih.gov/gmr/>
States Served: IA, IL, IN, KY, MI, MN, ND, OH, SD, WI

Midcontinental Region

University of Nebraska Medical Center
Leon S. McGoogan Library of Medicine
986706 Nebraska Medical Center
Omaha, Nebraska 68198-6706
Phone: (402) 559-4326
Fax: (402) 559-5482
URL: <http://www.nlm.nih.gov/mr/>
States Served: CO, KS, MO, NE, UT, WY

South Central Region

Houston Academy of Medicine-
Texas Medical Center Library
1133 M.D. Anderson Boulevard
Houston, Texas 77030-2809
Phone: (713) 799-7880
Fax: (713) 790-7030
URL: <http://www.nlm.nih.gov/scr/>
States Served: AR, LA, NM, OK, TX

Pacific Northwest Region

Health Sciences Libraries and Information
Center
Box 357155
University of Washington
Seattle, Washington 98195-7155
Phone: (206) 543-8262
Fax: (206) 543-2469
URL: <http://www.nlm.nih.gov/pnr/>
States Served: AK, ID, MT, OR, WA

Pacific Southwest Region

University of California, Los Angeles
Louise M. Darling Biomedical Library
12-077 Center for the Health Sciences
Box 951798
Los Angeles, California 90095-1798
Phone: (310) 825-1200
Fax: (310) 825-5389
URL: <http://www.nlm.nih.gov/psr/>
States Served: AZ, CA, HI, NV, and U.S. Territories in the Pacific Basin

New England Region

University of Connecticut Health Center
Lyman Maynard Stowe Library
263 Farmington Avenue
Farmington, Connecticut 06030-5370
Phone: (860) 679-4500
Fax: (860) 679-1305
URL: <http://www.nlm.nih.gov/ner/>
States Served: CT, MA, ME, NH, RI, VT

National Library of Medicine (NLM)

Description

The National Library of Medicine (NLM) is the largest medical library in the world, with a collection of 5 million items. NLM's collection includes all major areas of the health sciences, with coverage of related sciences such as chemistry and botany. NLM is part of the U.S. Department of Health & Human Services's National Institutes of Health (NIH) and is located on the NIH campus in Bethesda, Maryland.

NLM is dedicated to serving the information needs of health care professionals, health sciences librarians, and historians. Through the National Network of Libraries of Medicine (NN/LM), NLM acts as a national resource for all health sciences libraries in the United States.

Address

National Library of Medicine
8600 Rockville Pike
Bethesda, MD 20894

Customer Service

Telephone (toll-free)

1-888-FINDNLM
(1-888-346-3656)

Email

custserv@nlm.nih.gov

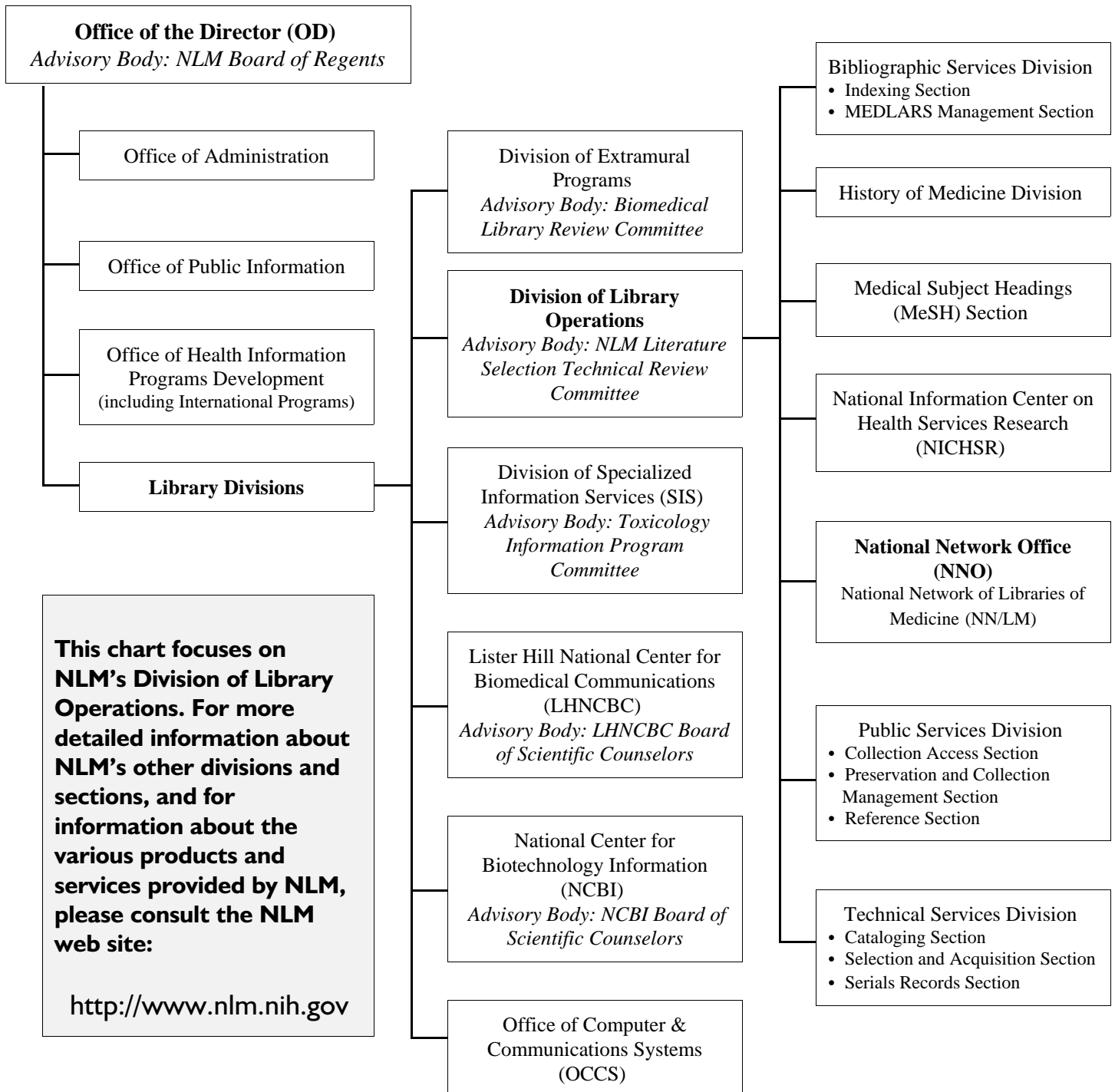
Web Form

<http://www.nlm.nih.gov/contacts/custserv-email.html>

NLM Web Site

<http://www.nlm.nih.gov/>

NLM Organizational Chart



Other NLM Customer Service Contacts

Program/Service	Contact Information
DOCLINE/ILL	Phone (toll-free): 1-888-FINDNLM Phone: 301-496-5511 Fax: 301-496-2809 Email: ill@nlm.nih.gov
History of Medicine Division	Phone (toll-free): 1-888-FINDNLM Phone: 301-496-5405 Fax: 301-402-0872 Email: hmdref@nlm.nih.gov
Internet Grateful Med	Email: access@nlm.nih.gov
NN/LM Program	Phone: 301-496-4777 Fax: 301-480-1467
Office of Public Information	Fax: 301-496-4450 Email: publicinfo@nlm.nih.gov
PubMed	Email: pubmed@ncbi.nlm.nih.gov
Reference Section	Phone (toll-free): 1-888-FINDNLM Phone: 301-594-5983 Fax: 301-402-1384
Toxicology & Environmental Health Information Program (TEHIP)	Phone: 301-496-1131 Fax: 301-480-3537 Email: tehip@teh.nlm.nih.gov

Other U.S. Federal Government Contacts

<i>Program/Service</i>	<i>Contact Information</i>
Government Printing Office	Phone: 202-512-1800 Fax: 202-512-2250 Web Site: http://www.access.gpo.gov
Library of Congress	Web Site: http://www.loc.gov/
National Agriculture Library	Web Site: http://www.nal.usda.gov/
National Technical Information Service (NTIS)	<i>For ordering MeSH tools:</i> Phone: 1-800-423-9255 Fax: 703-321-8547 E-Mail Address: orders@ntis.fedworld.gov Web Site: http://www.ntis.gov

National Online Training Center

Program Description

NN/LM's National Online Training Center, located at the New York Academy of Medicine, provides classes throughout the United States on searching NLM's databases.

Class schedules are included in the NN/LM-MR's quarterly publication *NetLink*, which all Midcontinental Region network members receive. Class descriptions and training schedules are also available directly from the National Online Training Center.

Printed search tools, such as the *Online Services Reference Manual*, can be ordered through the National Online Training Center.

Telephone

1-800-338-7657, Press 2 at the prompt

Web Site

<http://www.nnlm.nlm.nih.gov/mar/online/index.html>

Glossary of Terms & Acronyms

Term	Acronym	Definition
Abridged Index Medicus	AIM	<ul style="list-style-type: none"> • print publication covering a subset of <i>Index Medicus</i> citations from about 120 English language clinical journals • began in 1970, ceased in 1997 • produced by NLM
consortium (plural: consortia)		<ul style="list-style-type: none"> • a group of institutions that provide various programs and services the individual members could not provide alone
DOCLINE®		<ul style="list-style-type: none"> • NLM's automated interlibrary loan request and referral system
DOCUSER®		<ul style="list-style-type: none"> • NLM database containing directory, interlibrary loan, and network membership information on over 13,000 U.S. and international libraries and other information-related organizations • available on the ELHILL MEDLARS® system, use the command "file docuser" to access this database
Index Medicus		<ul style="list-style-type: none"> • provides access to the world's biomedical journal literature • major print equivalent of a subset of MEDLINE (See: MEDLINE) • produced by NLM
Information Referral Center	IRC	<ul style="list-style-type: none"> • member library which serves the information needs of health professionals associated with that institution and also health care professionals who do not have access to a library
Internet Grateful Med™	IGM	<ul style="list-style-type: none"> • search system for accessing MEDLINE and other NLM databases • available free via the Internet at: http://igm.nlm.nih.gov
LIBID		<ul style="list-style-type: none"> • LIBrary IDentification number • pronounced <i>libe-eye-dee</i> • corresponds to 5-digit zip code plus a letter from A-Z • uniquely identifies library

Term	Acronym	Definition
Library Improvement Project	LIP	<ul style="list-style-type: none"> • program to improve computerized access to health care information • selected sites receive computer and training • administered by the RML • funded by NLM
Loansome Doc[®]		<ul style="list-style-type: none"> • document delivery service provided by participating libraries • allows PubMed and Internet Grateful Med users to order documents retrieved in a search • users must establish an agreement with a library and then obtain that library's LIBID to use the service • NN/LM-MR refers users to participating Loansome Doc libraries
Medical Subject Headings	MeSH	<ul style="list-style-type: none"> • NLM's controlled vocabulary thesaurus • a set of terms or subject headings that are arranged in both an alphabetic and an hierarchical structure • used by NLM for indexing articles for the MEDLINE database, Index Medicus, and other NLM-produced databases • printed MeSH tools (Annotated Alphabetic List, Tree Structures, and Permuted MeSH) can be purchased from the National Technical Information Services (NTIS)
MEDLINE[®]		<ul style="list-style-type: none"> • NLM's premier biomedical database • over 9 million bibliographic citations to journal articles in over 3,800 journals • covers 1996-present • available free over the Internet via PubMed or Internet Grateful Med • contains citations that appear in the print publication <i>Index Medicus</i>, as well as citations appearing in the <i>International Nursing Index</i> and the <i>Index to Dental Literature</i>
MEDLINEplus		<ul style="list-style-type: none"> • NLM's web site for consumer health information • available free via the Internet at: http://www.nlm.nih.gov/medlineplus

Term	Acronym	Definition
Midcontinental Chapter-Medical Library Association	MCMLA	<ul style="list-style-type: none"> • Medical Library Association chapter covering Colorado, Kansas, Missouri, Nebraska, South Dakota, Utah, and Wyoming • sponsors MCMLA email list
National Library of Medicine	NLM	<ul style="list-style-type: none"> • world's largest medical library • serves the information needs of health care professionals and health science libraries throughout the U.S. • administers the NN/LM program • part of National Institutes of Health (NIH) in the U.S. Department of Health & Human Services
National Network of Libraries of Medicine™	NN/LM	<ul style="list-style-type: none"> • facilitates access to health care information throughout the U.S. through cooperation among network member libraries • administered by NLM
National Network of Libraries of Medicine - Midcontinental Region	NN/LM-MR	<ul style="list-style-type: none"> • provides services to health sciences libraries and health professionals in Colorado, Kansas, Missouri, Nebraska, Utah and Wyoming
National Network Office	NNO	<ul style="list-style-type: none"> • office at NLM that manages the NN/LM program
National Online Training Center		<ul style="list-style-type: none"> • provides classes throughout the U.S. on searching NLM's databases • located at the New York Academy of Medicine • funded by NLM
Primary Access Library	PAL	<ul style="list-style-type: none"> • member library which serves the information needs of health professionals associated with that institution
PubMed™		<ul style="list-style-type: none"> • search system for accessing MEDLINE and other NLM databases • available free via the Internet at: http://www.ncbi.nlm.nih.gov/PubMed/

Term	Acronym	Definition
QuickDOC®		<ul style="list-style-type: none"> • optional computer program for accessing DOCLINE • produced and sold by Jay Daly • provides various value-added services to DOCLINE users • for more information, contact Jay Daly at: <i>Email:</i> jay@caregroup.harvard.edu <i>Phone:</i> 617-734-0918 <i>Fax:</i> 617-734-3154
Regional Advisory Committee	RAC	<ul style="list-style-type: none"> • group which provides advice and assistance to the NN/LM-MR staff in accomplishing program goals and objectives
Regional Medical Library	RML	<ul style="list-style-type: none"> • institution under contract to NLM to administer and coordinate services in one of the NN/LM's eight geographical regions • the RML for the Midcontinental Region (Colorado, Kansas, Missouri, Nebraska, Utah and Wyoming) is the University of Nebraska Medical Center's McGoogan Library of Medicine in Omaha, NE
Resource Library	RL	<ul style="list-style-type: none"> • member library at a large academic center which provides information services that are not available at the local level
Resource Library Directors' Council	RLDC	<ul style="list-style-type: none"> • composed of Resource Library directors in the Midcontinental Region • focuses on issues of interest to region's Resource Libraries, such as interlibrary loan, technology implementation, and service delivery
routing table		<ul style="list-style-type: none"> • used to direct DOCLINE interlibrary loan requests to specific libraries • list of LIBIDs arranged in cells (ranked groupings of libraries)
SERHOLD®		<ul style="list-style-type: none"> • NLM's national database of serials holdings of health sciences libraries • used to facilitate routing of DOCLINE interlibrary loan requests to libraries which own a specific journal issue

Updates & Comments

Annual Revision

Updates to this publication will be made on an annual basis, as needed. The revised version will be available on the NN/LM-MR website. A print copy will be distributed to all NN/LM-MR members once per 5-year contract period. NN/LM-MR network members may request an updated print copy at any time. New members will receive the current print copy upon joining the NN/LM-MR.

Submitting Comments & Corrections

Please help us keep the *NN/LM-MR Network Membership Handbook* up-to-date. If the information listed for your institution or consortium has changed, please let us know. Also please inform us if you identify any other errors in this publication. We would appreciate suggestions for additional information you would like to see included in the membership handbook.

Please submit your comments and corrections to the Network Coordinator, using the form on the reverse side of this page. Corrections will be reflected in the next annual update.

Thank you for your assistance! We hope that you will find the *NN/LM-MR Network Membership Handbook* useful.

NN/LM-MR Network Membership Handbook
COMMENT FORM

Updates & Corrections

Section/ Page	Item to Update	Correct Information

Comments & Suggestions

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Please submit this form (or a copy) to:

Network Coordinator
NN/LM-MR
University of Nebraska Medical Center
986706 Nebraska Medical Center
Omaha, NE 68198-6706
FAX: 402-559-5482

April 1999